## **IDENTIFYING AN AFFECTED HELMET - 509 FOR POLARIS**

To identify an affected 509 for Polaris Tactical 2.0 helmet, look for the following:

- · Helmet is branded "Polaris" and "509".
- · Helmet includes "Tactical 2.0" printed on it.
  - Retro (red/white/blue) helmets "Tactical 2.0" will be printed on the helmet shell in the cheek area.
  - Blue, Black, Orange/Black/Gray "Tactical 2.0" will be printed on the helmet shell on the upper front of the head area.
- Certification tag on the inside of the helmet with a manufacturing date within 2023.
- Size tag indicating "S" or "M" attached to the certification tag on the inside of the helmet.



① Tactical 2.0
② Polaris

3 Certification Tag inside the helmet showing a manufacturing date within 2023, and size tag indicating "S" or "M".

## **IDENTIFYING AN AFFECTED HELMET - 509**

To identify an affected 509 Tactical 2.0 helmet, look for the following:

- · Helmet is branded "509".
- Helmet includes "Tactical 2.0" printed on it.

  - Black Ops (black/gray)- "Tactical 2.0" will be printed on the helmet shell in the lower neck area. Racing Red (black/red) "Tactical 2.0" will be printed on the helmet shell in the lower neck area.
  - Sharskin (blue/red) "Tactical 2.0" will be printed on the helmet shell in the lower neck area.
  - Emerald (teal/black) "Tactical 2.0" will be printed on the helmet shell in the lower neck area.

  - Orange (orange/black) "Tactical 2.0" will be printed on the helmet visor.
     Dusty Rose (pink/black), "Tactical 2.0" will be printed on the helmet visor.
  - Storm Chaser (white/gray) "Tactical 2.0" will be printed on the helmet shell in the lower neck area.
  - Black legacy (black)- "Tactical 2.0" will be printed on the helmet visor.
  - Black Gum (black/brown)- "Tactical 2.0" will be printed on the helmet visor.
- Certification tag on the inside of the helmet with a manufacturing date within 2023.
- Size tag indicating "S" or "M" attached to the certification tag on the inside of the helmet.





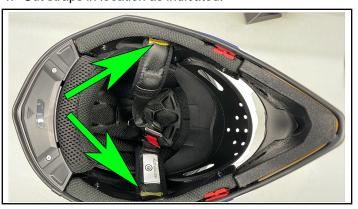
## **DESTRUCTION PROCEDURE**

To properly destroy the affected helmet, cut the chin straps and get the required photos following these steps:

1. Turn the helmet over to access the chin straps.



4. Cut straps in location as indicated.



2. Remove cheek pads to expose chin straps.



3. Locate the certification tag on the inside of the helmet and verify a manufacturing date within 2023, and the size tag indicating "S" or "M" is present to make sure the helmet is affected by this recall.



5. Take a photo capturing both straps cut from the helmet, a photo clearly showing certification tag inside the helmet, and a photo of the helmet.

## **IMPORTANT**

The certification tag must be clearly showing in the photo and is readable or you will be asked to retake it to receive a refund or credit.







 For Tactical 2.0 helmets with Polaris AND 509 branding, send the photos to Owner.Connections@Polaris.com
 For Tactical 2.0 helmets with 509 branding only, send the photos to support@ride509.com